

**Mr. K's Auto School
101 Merrimack St
Haverhill, MA 01832**

Terms and Conditions:

Teen Driver Education Behind-The-Wheel:

1. Students must have a valid Massachusetts learners' permit and have it present during the drive lesson(s).
2. Cancellations must be made more than 24 hours in advance of the scheduled drive lesson by the student/parent/guardian.
3. Mr. K's Auto School has \$50 late cancellations and a \$50 no-show policy to cover the costs associated with your missed lesson.

Arriving without a valid (Massachusetts) learner's permit or driver's license, being impaired for any reason (lack of sleep, intoxication, medication, etc.), or wearing footwear which may impair the ability to safely operate the vehicle, the lesson will be cancelled and considered a no-show, therefore a no-show fee will be applied.

Lost or Damaged Textbooks, Equipment and Vehicles

Tuition does not cover lost or damaged textbooks, Equipment and vehicles. Certification will be withheld pending payment of replacement cost.

Certificate of Completion:

To be eligible to receive a certificate you must complete the following:

- 30 hours of classroom attendance
- 12 hours of driving
- 6 hours of in-vehicle observation training your online student portal login under "my info."
- Parent/guardian attended a (2 hour) parent/student night. (If under 18)
- Billing account current

Refund Policy:

Any student who pays in advance and requests a refund prior to the first day of class will receive a refund less a \$100 administrative processing fee. **** Once the program has started there is no refund. ****

Refunds are issued within 7-10 business days from the date of approved refund.

If the account has no activity (scheduled driving or classes) for a period more than 6 months then a \$100 reactivation fee will be charged prior to scheduling driving lessons, training, or classes. Every effort will be made to ensure all instruction will be offered during this time limit. The fact the person does not obtain a learner's permit or driver's license during this time is not the responsibility of (Mr. K's Auto School).